

## Workers, Managers, Productivity

### Kaizen in Developing Countries

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## What are methodologies and tools of Kaizen?

**5S** as a house keeping tool

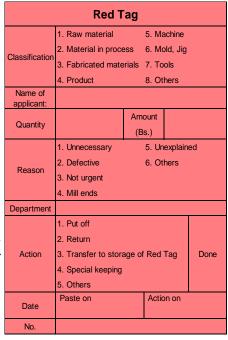
Sort: out unnecessary items

Set in order: put in right place

Shine: clean workplace

Standardize: integrate them in regular work

Sustain: make them own habit



**Kaizen House** to promote

awareness

Job assignment

producer

efficiency

evel of skill

stirring KAIZEN Productivity Quality Maintenance **Total Quality** Toyota Production Total Productive Management System (TPS) Maintenance (TQM) (TPM) Statistical Quality Preventive Industrial Control (SQC) Maintenance (PM) Engineering (IE) 5S (Kaizen Foundations)

Team

Team

Weight of contents

out of allowance

Nor-standard weight can be

7 QC tools are graphs and charts to analyse

stickiness

temperature

Team

Team

supplier

the condition such as cause & effect diagram

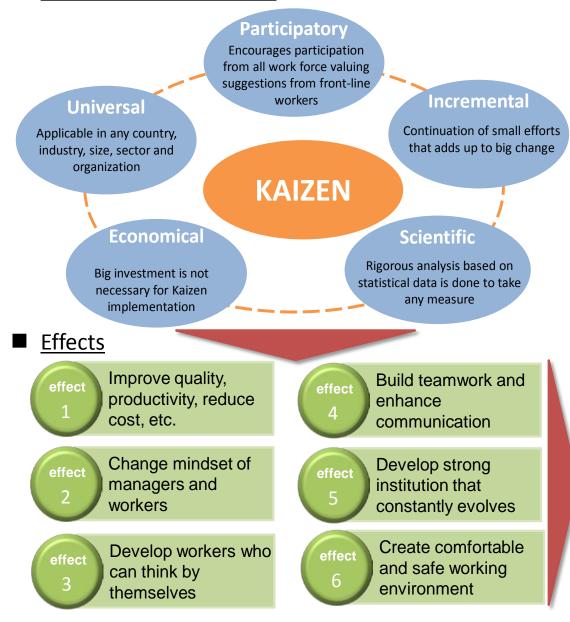
#### **Quality Control (QC) Circle**

small group activities to propose and realize improvement at each workplace.

(Source: Applying the Kaizen in Africa)

### Role of Kaizen in Africa

#### Characteristics of Kaizen



Capability Ladder

Invention capabilities

Technological adoption capabilities

Enhanced Firm Capability

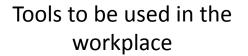
Production capabilities

(Source: JICA Kaizen Handbook modified by the presenter )

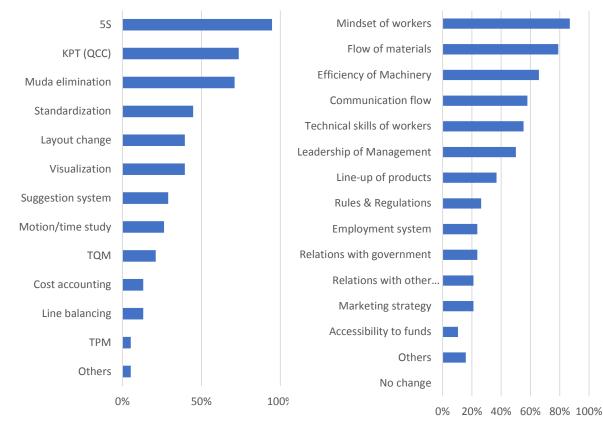
## Chapter 5: The Case in Ethiopia

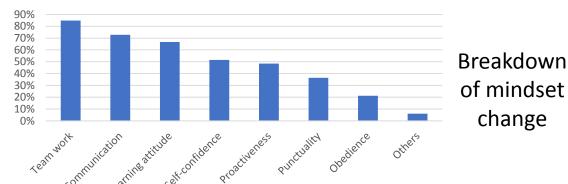
Key massages of the chapter are;

- 1) the proactive role of the government as a promoter of *Kaizen* is essential;
- 2) mindset change of people through *Kaizen* application is effective in Ethiopian context as a process of core capacity (noncognitive skills) development of individuals; and
- 3) no one is really affected negatively by *Kaizen* especially with regard to job security in contrast with other reform processes.



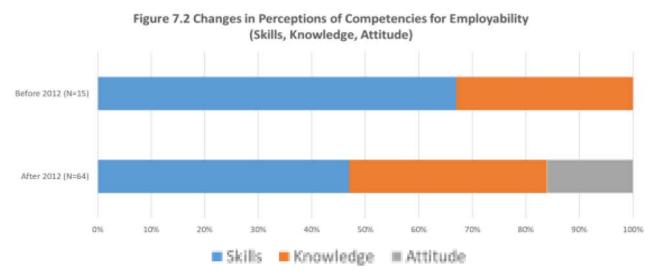
## Positive changes observed in the workplace





# Chapter 7: Developing the Core Employability Skills of African Youth

- The employability: the capacity in terms of knowledge, skills and attitudes to gain initial employment, maintain employment, and obtain new employment if required.
- The Ethiopian government has been emphasizing the need to change the attitudes of its people and incorporates *Kaizen* in the TVET curriculum.
- In South Africa, employability improvement training is being implemented at the university to enhance core employability skills and preparedness to work.

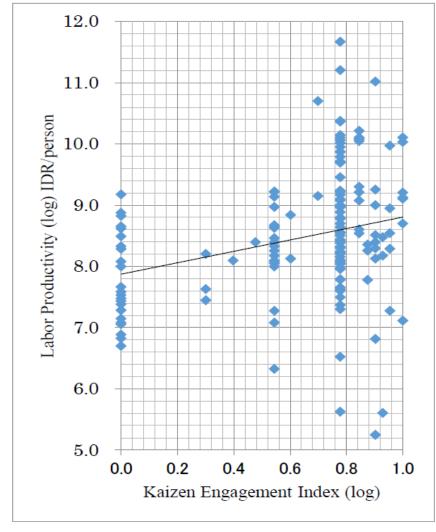


Answers of TVET graduates before and after Kaizen introduction in the TVET curriculum in 2012 to the question on what are the most useful competency for their current job among skill, knowledge, learned in TVET

Chapter 6: Kaizen dissemination through the government

and Private Sector in Southeast Asia

- Malaysia: Kaizen was introduced initially through the government-led Look East Policy program beginning in 1983 and has been customized and evolved along with the Malaysian situation.
- Indonesia: the case highlights the significant role of the private sector for Kaizen dissemination, in particular the automobile industry supply chain.
- Myanmar: Kaizen dissemination is still at an initial stage but there are potential needs, ... and some attempts at Kaizen in the private sector.



There is a mild correlation between Kaizen Engagement Index and Labour Productivity in surveyed companies in Indonesia.



# Africa KAIZEN Initiative (2017-2026)



Zambia

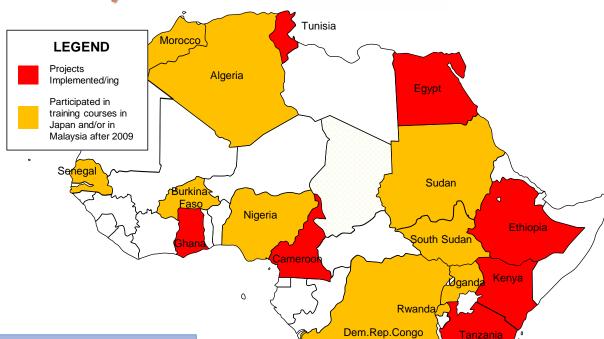
Namibia

Zimbabwe

Mozambique

#### **Basic Principles**

- (1) To accelerate industrialization and economic transformation in Africa
- (2) To create employment and decent work
- (3) To develop innovative human resources with competitive skills



#### **Key Strategies**

**Advocating at Policy Level** 

**Creating and Strengthening the Function of Center of Excellence** 

**Standardizing KAIZEN in Africa** 

**Networking with KAIZEN Promoting Institutions around the World**